

Reservation Cancellation Policy:

1. The **\$8.00** transaction fee is **non-refundable** and will be kept regardless of the reason or timeframe of the cancellation. This fee will be retained for all cancellation requests.
2. There will be **no additional fee** for cancellations requested at least 72 hours prior to the scheduled arrival date.
3. Cancellations made with less than 72 hours' notice before the arrival date will be assessed, and either a **\$15 or 10% administrative fee** for processing the refund— whichever is greater. This is **in addition to** the \$8.00 transaction fee.
4. Cancellations made on the scheduled arrival date will **forfeit the first days-worth of the reservation deposit in addition to the transaction fee** based on the total reservation amount. This is also **in addition to** the \$8.00 transaction fee.