

Child Support Services

Tina Taylor – Director

107-2600	FY 18/19 Adopted Budget	FY 19/20 CAO Recommended	Change
EXPENDITURES			
Salaries and Benefits	\$2,662,004	\$2,755,250	\$93,246
Services and Supplies	\$1,013,136	\$1,027,721	\$14,585
Other Charges	\$280,953	\$171,437	(\$109,516)
Fixed Assets	\$0	\$0	\$0
TOTAL EXPENDITURES	\$3,956,093	\$3,954,408	(\$1,685)
REVENUE			
Fed/State	\$3,956,093	\$3,954,408	(\$1,685)
Grant	\$0	\$0	\$0
Realignment	\$0	\$0	\$0
Fees/Misc	\$0	\$0	\$0
TOTAL REVENUE	\$3,956,093	\$3,954,408	(\$1,685)
FUND BALANCE	\$0	\$0	\$0
NET COUNTY COST	\$0	\$0	\$0

Program Description

Each California County has a Child Support Services Department. The Federal Office of Child Support Enforcement and the State Department of Child Support Services oversee the program.

Yuba County Department of Child Support Services (YCDCSS) is funded solely by Federal and State money. The program is 66% federally funded and 34% state funded. There are no County general fund dollars used to support the program.

YCDCSS educates the public about our services and delivers quality customer service while performing the following functions:

- Locating parents and employers
- Establishing paternity and child support orders
- Modifying orders
- Enforcing child support orders
- Establishing and enforcing medical support
- Collecting and distributing support to the families of Yuba County

YCDCSS works collaboratively with the courts, employers, and Health and Human Services in providing services to approximately 4,000 families and distributing over \$6.6 million in support.

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Accomplishments FY 2018-2019

The Yuba County Department of Child Support Services continues to focus on State Compliance timeframes and the Federal Performance Measures.

YCDCSS distributed \$6,642,097 in child support for Federal Fiscal Year 2018.

YCDCSS exceeded prior year performance in three of the Federal Performance Measures: percent of cases with a collection on arrears, percent of cases with paternity established and percent of cases with a child support order.

Fiscal Year	Distributed Collections	Percent of Current Support Collected	Percent of Cases with Arrearage Collections	Percent of Cases with Paternity Established	Percent of Cases with a Child Support Order
2014/15	\$ 6,763,694	68.68%	65.00%	105.43%	90.96%
2015/16	\$ 6,533,939	69.58%	67.15%	107.18%	91.67%
2016/17	\$ 6,561,896	68.07%	67.59%	108.05%	91.09%
2017/18	\$ 6,642,097	66.28%	68.83%	108.49%	91.16%

YCDCSS continued to meet State Compliance Requirements and Expedited Process by taking the appropriate actions on cases and completing them in a timely manner.

Outreach activities are important in order for YCDCSS to inform the public of the services we provide. YCDCSS has been very involved in community organizations and events in FY 2018/19 by attending many public events throughout the County. YCDCSS attends the following meetings and events:

- Loma Rica Fall Festival
- Yuba County Jail (Quarterly)
- Yuba County Probation Department Successful Connections (Quarterly)
- Welfare to Work presentations (Monthly)
- Yuba County Foster Care Independent Living Program
- First Five Community Fairs/Bright Futures Children’s Resource Fair
- Yuba County Health Fair
- Yuba County Baby Fair
- Teen Pregnancy Prevention Coalition
- Bi-County Interagency Coalition
- Teen Success Program
- United Way Community Resource Fair

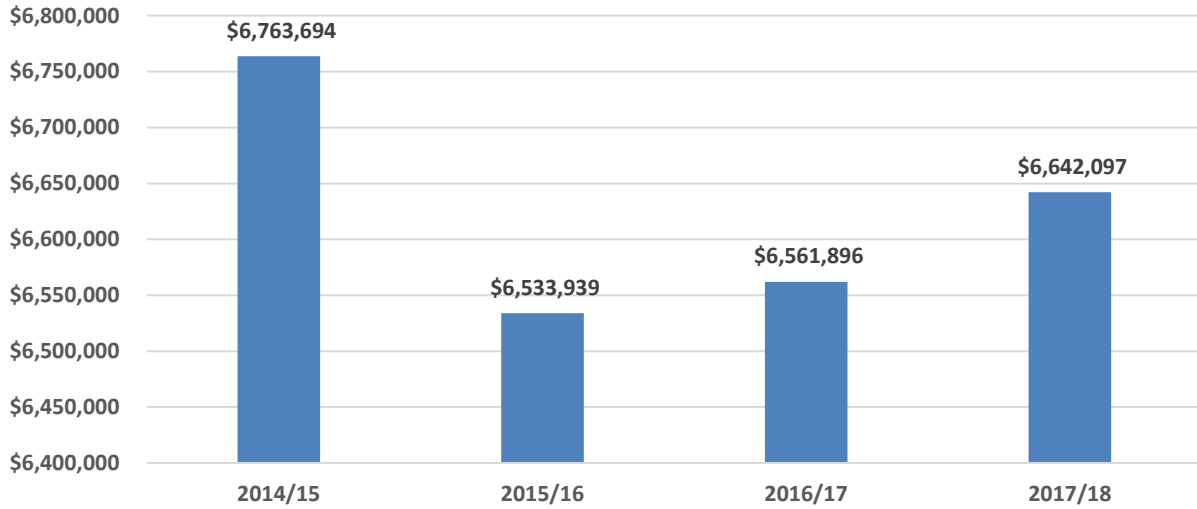
August is Child Support Awareness month. The banner across 5th and D Street can be seen each year throughout the month.

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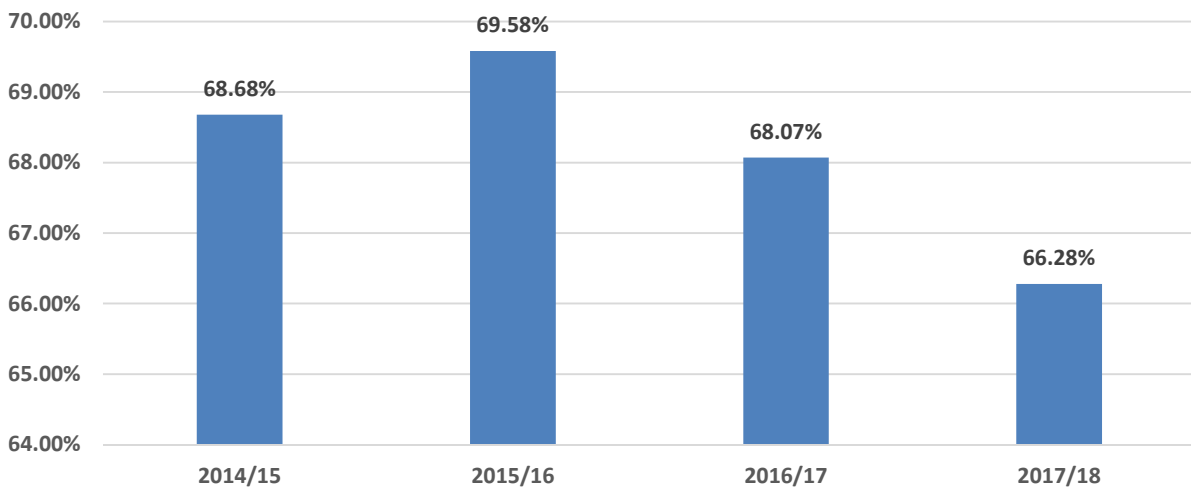
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Performance Measures FY 2018-2019

Distributed Collections



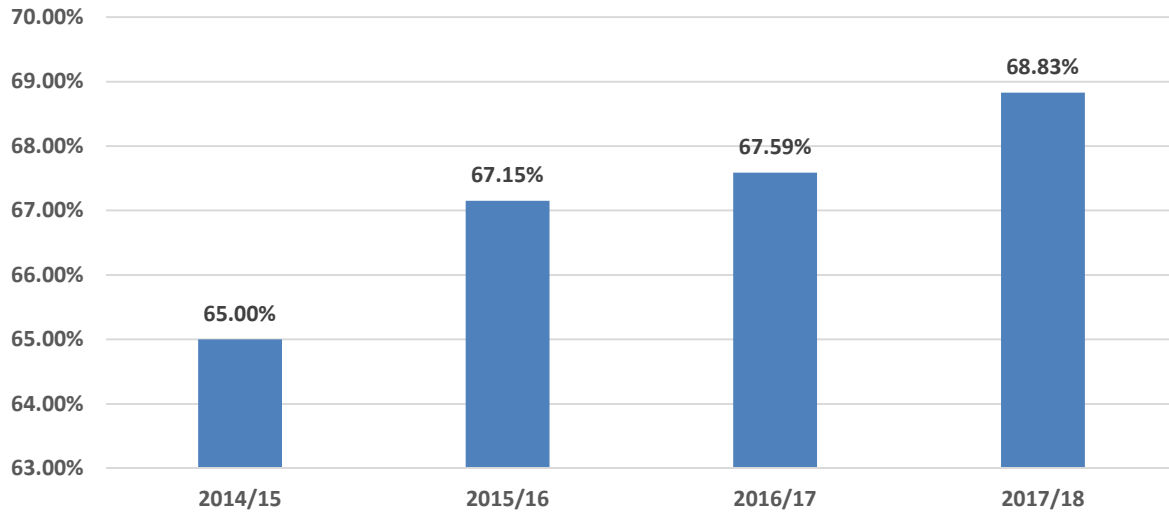
Percent of Current Support Collected



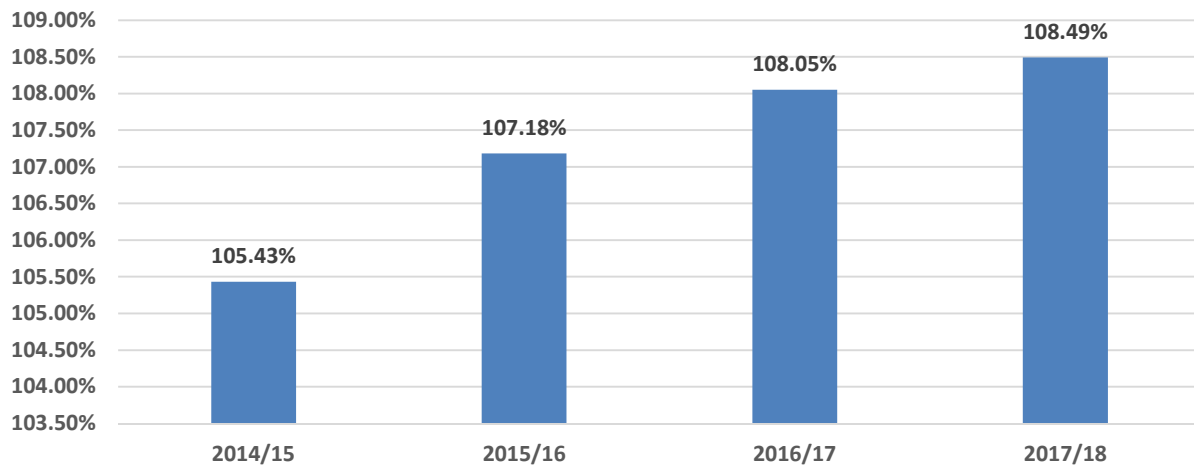
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Percent of Cases with Arrearage Collection



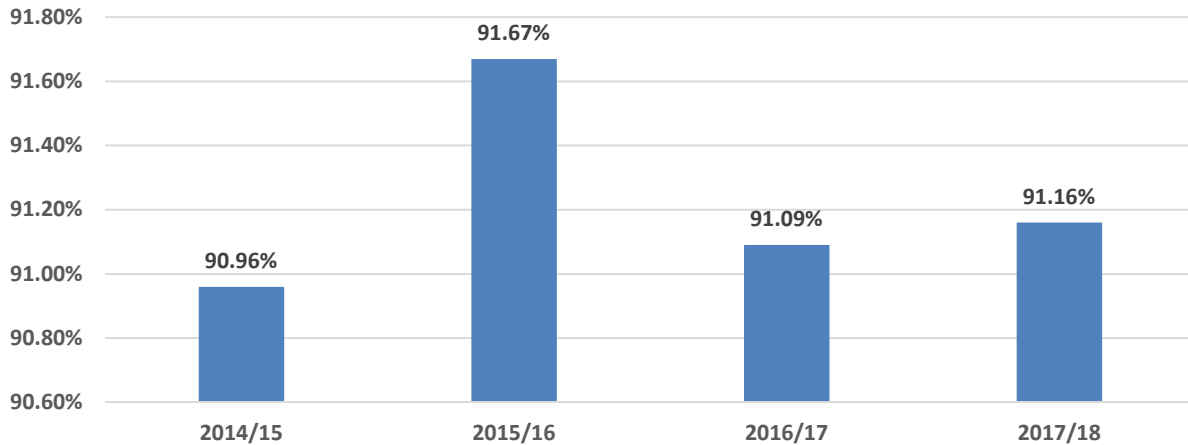
Percent of Cases with Paternity Established



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Percent of Cases with a Child Support Order



Goals and Objectives

FY 2019-2020

Continue meeting the various needs of customers to ensure that families served by the Yuba County Department of Child Support Services meet the financial and medical needs of their children.

Continue to provide customers with information related to employment opportunities commensurate with their skills and education, and refer customers to other agencies, especially the local One-Stop, for vocational training and other pathways to employment. This assists them with the ability to comply with their current support orders. We use enforcement procedures to present opportunities rather than to dispense punishment.

Continue to improve the efficiency and effectiveness of program performance so that the children and families served by the department benefit.

Continue to operate as cost effectively as possible despite increased costs.

The foundation of performance improvement efforts continues to be Early Intervention. The objective of the Early Intervention focus is to increase collections through increased customer contact, outreach, and education early in the life of a case. The desire is that this will increase the collection of support with consistent and reliable payments and prevent and reduce arrears while enhancing customer service by engaging the customer early in the child support process. Welcome appointments and multiple phone calls throughout the process are initiated by the department to inform the customer of the next steps and processes. The staff is directed to be a proactive participant on assigned cases.

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Pending Issues/Policy Considerations FY 2019-2020

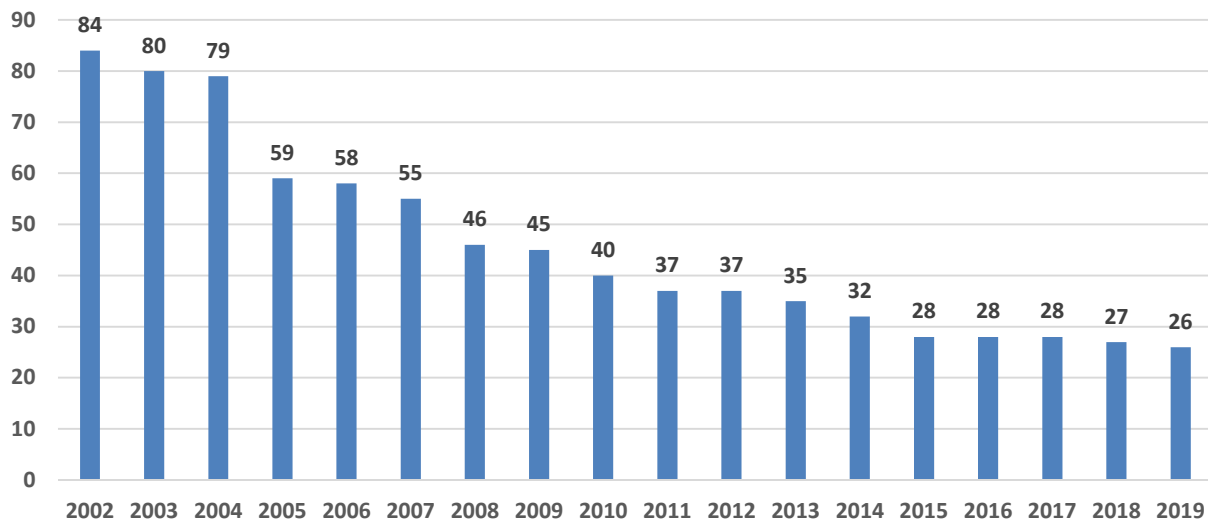
YCDCSS has seen a decrease in the number of cases due to a change in State policy that excludes Medical Needy Only (MNO) cases and non-referable aid codes from being referred from Health and Human Services. Consequently, the department needs to perform outreach to those customers as well as the Non IV-D caseload to maintain our caseload counts and collections.

Collections of support remain a constant challenge across the state. As the economy fluctuates, collections fluctuate.

Cost Effectiveness compares the total amount of distributed collections to the total amount of expenditures for the fiscal year, expressed as a dollar amount. With increased expenses annually, this performance measure has been a challenge.

Staffing levels continue to drop as expenses increase. YCDCSS currently has 26 filled positions and 2 vacant positions.

Full Time Employees



This budget is essentially a status quo budget request. The final state allocation letter will not be received until the Governor signs the budget. YCDCSS expects to receive a level of funding similar to the flat level we have received in prior years. Although the allocation remains constant, increased costs have an effect over time of reducing funding for the program. The Department has relied upon attrition for cost savings in order to absorb increases in the past. While we anticipate being able to continue to provide essential services this fiscal year, future changes may be required. FY 18/19 allocations are being used to prepare this budget. Below is how the department proposes to use the allocated funds.

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Distribution of 2019/20
Child Support Allocation
\$3,956,093

