Paying Child Support Just Got a Little Easier

• To ensure payments post to the current month please make or send payments by the 20th of the month.

• Pay Online: Electronic payments can be made online using your Visa, MasterCard, checking account or savings account routing numbers. Use the California State Disbursement Unit (SDU) hyperlink or website at: https://childsupport.ca.gov/state-disbursement-unit/

• Pay by Phone: Call (866) 901-3212 (choose option 1). Electronic payments can be made using your Visa, MasterCard, checking account or savings account routing numbers.

• Pay by Mail: If your case is managed by a Local Child Support Agency, you can mail a check or money order to the State Disbursement Unit at: California SDU PO BOX 989067 West Sacramento CA 95798-9067. Include on the check or money order your name, child support case number or participant number.

• Pay in Cash:
  • Use MoneyGram at Advance America, Albertsons, CVS/pharmacy, Raley’s/Bel Air, Walmart, and others. There are more than 6,200 MoneyGram locations in California and 40,000 nationwide that accept child support payments on California cases. Find a location at www.moneygram.com/billpaylocations or call 1-800-926-9400. To make a payment, you will need your California child support Participant ID number and Receive Code 14630. MoneyGram charges a $1.99 fee and guarantees payments.

  • Use PayNearMe at 7-Eleven, Family Dollar and ACE Cash Express stores. Get a personal PayNearMe barcode on PayNearMe’s California child support page at www.PayNearMe.com/California or by contacting your local child support office at (866) 901-3212. Present the barcode – either on a smart phone or on paper – to a cashier to be scanned at the counter. Reuse the barcode for future payments or get a new one, as needed. Find a PayNearMe location near you. PayNearMe charges a $1.99 convenience fee and guarantees payments.

Notice: It may take three or four days for your payment to be posted to your child support case if you pay by these two payment methods.

• Pay at a local child support office:
  • Some local child support agencies accept cash and other forms of payment over the counter or at a KIOSK. To find out which locations accept in-office payments, contact those nearest to you by calling (866) 901-3212.
  • Office addresses are available online at www.childsupport.ca.gov/find-my-local-agency/

** The Yuba County DCSS does not accept payments over the counter. We will direct customers to the KIOSK in the lobby to make a cash, e-check, or credit card payment **

You must have a personal identification number (PIN) and your participant ID to make a payment using the website or by telephone. To Obtain your PIN, you may call (866) 901-3212 for a temporary one to be e-mailed or mailed to you.

Ask Questions: If you have questions about any of the payment options, please contact a local child support professional by phone at (866) 901-3212 or by email within the Customer Connect Website or Portal at https://www.cse.ca.gov/CustomerConnect/login/

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